

Privacy Policy – Mobile App

1. Data Controller

In accordance with current applicable data protection regulations, the data subject is informed that the personal data provided (the "**Personal Data**") by the use of this mobile application (hereinafter, the "**App**") will be processed by Titan Operating System, S.L. ("**Titan OS**" or "**Data Controller**") as the data controller of the Personal Data, whose contact details are as follows:

- Tax Identification Number: B10741833.
- Registered Office: Pl. de Catalunya, 9, 08002 Barcelona, 3rd Floor.
- DPO/Data Protection e-mail Address: data@titanos.tv

2. Purposes and lawful bases for processing

The Personal Data provided by users through the App will be processed for the following purposes:

- To manage and enable the use of the App and its functionalities, allowing the user to access and interact with the services offered therein. The basis for processing is the performance of the contractual relationship between the user and the data controller.
- To analyse, detect, diagnose and correct technical errors and malfunctions in the App in order to ensure its proper functioning and improve the user experience. The basis for processing is the legitimate interest of the data controller in maintaining the security, stability and optimal performance of its systems.
- To manage queries and suggestions from users sent through the contact section of the App. The basis for processing is the express consent of the user.
- To comply with potential legal obligations, for which the basis of the processing is the compliance of Titan OS with legal obligations.

Users may withdraw their consent, where applicable, at any time. However, if the data subject withdraws his or her consent or objects to the processing of his or her data, this shall not affect the lawfulness of any processing previously carried out.

Titan OS will process personal data provided by users and/or obtained through user's devices during the use of the App, such as the DeviceID, which is necessary for the purposes described above. Titan OS can also process user's email address in case the user uses the contact functionality available in the App.

4. Data sources

Titan OS will keep Users' Personal Data only for the time necessary to carry out the purposes for which they were collected, as long as the consents granted are not revoked. Subsequently, if necessary, Titan OS will keep the information blocked until the legal liabilities that may have arisen as a result of the processing of users' Personal Data have expired.

5. Security and confidentiality duties

Titan OS has implemented the necessary technical and organizational measures to guarantee the security of the Personal Data and to prevent its alteration, loss, or unauthorized access or processing, taking into account the state of the art, the nature of the data and the risks to which it is exposed. However, please note that measures on the Internet, due to their nature and global character, are not impregnable.

6. Data recipients

User's data may be shared with:

- The relevant tax authorities for the fulfilment of Titan OS' tax obligations, as well as any other public administration that may legally require information.
- Judges and Courts in the cases provided for by applicable law.

Likewise, Personal Data may be accessed by service providers of Titan OS (i.e., data processors) if such access is necessary for the adequate fulfilment of legal obligations and/or for the purposes indicated above regulated by the relevant agreements. These providers will not process the Personal Data for their own purposes but to comply with Titan OS'. Such services may include hosting and cloud Services providers, IT Support Services, analytics, etc.

7. International data transfers

In order to fulfil the aforementioned purposes, Titan OS may use service providers located in countries that have not been declared to have an adequate level of data protection. Titan OS ensures that the security and confidentiality of the data is maintained by implementing appropriate safeguards.

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8. User Responsibility

The user guarantees that he or she is over 18 years old and that the data provided belongs to him or her and that they are true, accurate, complete and up to date. To this effect, the user is responsible for the ownership and veracity of all the data provided and will keep the information provided duly updated.

The user accepts that he or she will be liable for any false or inaccurate information provided through the App and for any damages, direct or indirect, that this may cause to Titan OS or third parties.

12. Data subjects' rights

The data subject may contact and exercise the following rights, at any time and free of charge, by contacting Titan OS registered office indicated above or to the following e-mail address: data@titanos.tv

- a. Access to Personal Data.
- b. Rectify inaccurate or incomplete Personal Data.
- c. Request the erasure of the Personal Data when, among other reasons, the data is no longer necessary for the purposes for which they were collected.
- d. Obtain from Titan OS the limitation of data processing when any of the conditions set out in the data protection regulations are met.
- e. Request the portability of the Personal Data.
- f. Object to the processing of the Personal Data.
- g. File a complaint with the relevant data protection authority when the user considers that Titan OS has violated the rights recognised by the applicable data protection regulations.
- h. Where a processing operation is based on the consent of the user, the user may withdraw the given consent at any time. Likewise, where the processing is based on the legitimate interest of Titan OS, the user may execute the right to object at any time. However, the withdrawal of the consent and the objection of the User will not affect the lawfulness of the processing carried out prior to that moment.

Were the data subject to consider that the Controller has infringed any of the rights granted to them under the applicable data protection regulations, a complaint may be filed any time with the Spanish Data Protection Authority ("AEPD") at www.aepd.es located at C/ Jorge Juan, 6 (28001), Madrid.

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