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Terms of Use

Last Updated: ThinQ mobile application April 29, 2026

Website and LG Account – May 12, 2026

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b. Interaction with LG and LG Products. You may be able to use the Online Services to interact and communicate with LG. You may also be able to use the App to operate, monitor, and otherwise interact with certain Product(s). Certain Supplemental Terms may be applicable to the Products accessed through the App enabled by or through the App.

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a. Nature of Services and Third-Party Reliance. LGE provides Products and Services based on generative artificial intelligence ("AI-Based Services") offered by third-party providers. The AI-Based Services may rely on a variety of data sources to operate and improve, which may include LGE content, data from your use of Products or Services, content licensed from third parties, and content that is publicly available. Because the AI-Based Services rely on statistical patterns and third-party systems, they may sometimes provide responses that do not reflect the views of LGE, fail to carry out a requested action, or take a different action than you intended. You acknowledge that

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communicated, or requested during the use of such services.

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iii. PROHIBITED CONDUCT: You are strictly prohibited from using the AI-Based Services to create, generate, or distribute content that is false, inaccurate, misleading, deceptive, defamatory, infringing, or likely to cause confusion.

d. Voice Recognition and Privacy Compliance. Depending on the environment in which a product with voice recognition functionality is used, the voices and utterances of third parties (including family members, guests, children, and bystanders) in the vicinity may be recorded and analyzed to provide the AI-Based Services.

e. CONSENT REQUIREMENT: You acknowledge and agree that it is your sole responsibility to obtain all necessary consents from any third parties whose voices may be captured by the Product and to notify household members and guests that their voices may be captured and processed, in compliance with applicable wiretapping, eavesdropping, and privacy laws. If anyone does not consent, you should disable the microphone or voice features in the service. LG disclaims any liability for your failure to obtain such consent or provide such notification.

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b. Registration Data. When you register an LG Account or register as a Guest, you agree to (a) provide true, accurate, current and complete information about yourself as prompted by the Online Services (the '**Registration Data**'); and (b) maintain and promptly update the Registration Data to keep it true, accurate, current and complete. You represent that you are (i) at least eighteen (18) years old; (ii) of legal age to form a binding contract; and (iii) not a person barred from using the Services under the laws of the United States, your place of residence or any other applicable jurisdiction. You are responsible for all activities that occur under your LG Account. If you provide any Registration Data that is untrue, inaccurate, not current or incomplete, or LG has reasonable grounds to suspect that any Registration Data you provide is untrue, inaccurate, not current or incomplete, LG has the right to suspend or terminate your LG Account and refuse any and all current or future use of the Online Services (or any portion thereof). You agree not to create an LG Account using a false identity or information. You agree not to create an LG Account or use the Online Services if you have been previously removed or banned by LG.

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Our site uses cookies and similar technologies and relies on 3rd parties to provide and optimize site functionality, respond to queries, and analyze your interactions, including for the purpose of delivering personalized ads and enhancing your user experience. We may also disclose information about your use of our site with our service providers, advertising and marketing partners. By using our site, you agree that we may use your information in the ways described above.

c. Termination If you want to terminate the Services provided by LG, you may do so by continuing to use the site, you agree to our and applicable 3rd parties collection and processing of your personal information in this manner as well as LG's [Terms of Use](#) and [Privacy Policy](#). To opt-out of the sale or sharing of your personal information, please click "Do not sell or share my personal information" at the bottom of this website at any time or go to the LG

d. Effect of Termination. If you terminate your access to the Online Services, you agree that you will not have any liability whatsoever to you for any suspension or termination of your access to the Online Services. You agree that you will not have any liability whatsoever to you for any suspension or termination of your access to the Online Services.

e. Survival. Certain provisions of the Terms of Use will survive termination, including: Sections 4

(COMMUNICATIONS FROM LG, i.e. opt-in consent to communications subject to your right to opt-out), 6 (TERMS OF PURCHASE), 7 (INTELLECTUAL PROPERTY RIGHTS), 8 (USER CONTENT), 10 (THIRD-PARTY SERVICES), 11 (RELEASE), 13 (ENFORCEMENT), 14 (INDEMNIFICATION), 15 (WARRANTY AND DISCLAIMERS), 16 (LIMITATION OF LIABILITY), 17 (TERM, TERMINATION, AND SURVIVAL) 19 (DISPUTE RESOLUTION) (i.e. binding arbitration), and 20 (APPS DOWNLOADED FROM THIRD-PARTY APP STORES).

19. INTERNATIONAL USERS. The Online Services can be accessed from countries around the world and may contain references to Services, Products and Content that are not available in your country. These references do not imply that LG intends to announce such Services, Products or Content in your country. The Online Services are controlled and offered by LG from its facilities in the United States of America (the "US") and are only intended for users in the US. LG makes no representations that the Services are appropriate or available for use in other locations, and if you access or use any Online Services from other countries you do so at your own volition and are responsible for compliance with local law.

20. DISPUTE RESOLUTION. Please read the following arbitration agreement in this section ('**Arbitration Agreement**') carefully. It requires Users to arbitrate disputes with LG and limits the manner in which you can seek relief from us.

a. Applicability of Arbitration Agreement. You agree to the following dispute resolution provisions of this Section 19 with respect to any dispute, claim, or request for relief ("Claim") arising from or relating in any way to these Terms of Use, the [Online Services Privacy Policy](https://www.lg.com/us/privacy) (<https://www.lg.com/us/privacy>), and your access or use of the Online Services ("Dispute") and any lawsuit, arbitration or other proceeding that may arise out of such Dispute (each an "Action"). For the avoidance of doubt, this Arbitration Agreement is not applicable to Claims arising from or related to the Terms of Purchase (<https://www.lg.com/us/shop/terms-conditions>), the purchase or use of goods manufactured or sold by LG, or Claims arising out of subscription, manufacturer's warranty, or extended warranty agreements on goods manufactured or sold by LG, even if such goods are purchased using the Online Services. The dispute resolution processes governing these Claims are set forth in the applicable terms of the [Privacy Notice](#).

The terms of Section 19 apply to any Dispute arising from or relating in any way to these Terms of Use, the [Online Services Privacy Policy](https://www.lg.com/us/privacy) (<https://www.lg.com/us/privacy>), and your access or use of the Online Services ("Dispute") and any lawsuit, arbitration or other proceeding that may arise out of such Dispute (each an "Action"). For the avoidance of doubt, this Arbitration Agreement is not applicable to Claims arising from or related to the Terms of Purchase (<https://www.lg.com/us/shop/terms-conditions>), the purchase or use of goods manufactured or sold by LG, or Claims arising out of subscription, manufacturer's warranty, or extended warranty agreements on goods manufactured or sold by LG, even if such goods are purchased using the Online Services. The dispute resolution processes governing these Claims are set forth in the applicable terms of the [Privacy Notice](#).

Each provision of this Section 19 shall be deemed to be a part of the Terms of Use, the [Online Services Privacy Policy](https://www.lg.com/us/privacy) (<https://www.lg.com/us/privacy>), and your access or use of the Online Services ("Dispute") and any lawsuit, arbitration or other proceeding that may arise out of such Dispute (each an "Action"). For the avoidance of doubt, this Arbitration Agreement is not applicable to Claims arising from or related to the Terms of Purchase (<https://www.lg.com/us/shop/terms-conditions>), the purchase or use of goods manufactured or sold by LG, or Claims arising out of subscription, manufacturer's warranty, or extended warranty agreements on goods manufactured or sold by LG, even if such goods are purchased using the Online Services. The dispute resolution processes governing these Claims are set forth in the applicable terms of the [Privacy Notice](#).

If a Dispute is a Covered Dispute, the Mandatory Dispute Resolution Provisions for U.S. users apply. If there is any dispute between the Parties as to whether a Dispute is a Covered Dispute, that dispute shall be submitted to the Arbitrator (as defined below) for the Arbitrator to determine if the Dispute qualifies for small claims court, but a Party commences an arbitration proceeding, the other Party may elect instead to have the Covered

Dispute resolved in small claims court, and upon written notice of a Party's election, the Arbitrator will administratively close the arbitration proceeding.

b. Dispute Resolution Provisions Applicable to All Users

i. Time to Sue. Neither Party may bring any Action more than one year after the cause of action has arisen (or if the Action relates to multiple similar events, more than one year from the date the first such event occurred).

iii. **CLASS ACTION AND JURY WAIVER**. THE PARTIES WAIVE THE RIGHT TO TRIAL BY JURY OR TO PARTICIPATE IN A CLASS ACTION, MASS ACTION, GROUP ACTION, REPRESENTATIVE ACTION, AND/OR COLLECTIVE ACTION IN ANY DISPUTE. EACH PARTY MAY PROCEED AS TO ANY DISPUTE ONLY IN THAT PARTY'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS ACTION, MASS ACTION, GROUP ACTION, REPRESENTATIVE ACTION, AND/OR COLLECTIVE ACTION.

iii. Applicable Law. These Terms and your use of the Online Services are governed by, construed and enforced in accordance with the internal substantive laws of the State of New Jersey, United States, regardless of the State's conflict of laws provisions. However, any question as to whether a Dispute is a Covered Dispute (as defined above) and/or whether a Dispute is subject to the *Mandatory Dispute Resolution Provisions for U.S. Users* is to be decided by applying the provisions of the Federal Arbitration Act, Title 9 of the U.S. Code ('FAA').

iv. Choice of Venue: For any Action allowed to proceed in court, or to enforce the terms of this Agreement, the Parties agree to exclusive personal jurisdiction and venue in the State courts of the State of New Jersey or the United States District Court for the District of New Jersey.

v. Informal Dispute Resolution Required. Before initiating an Arbitration (as defined above) or any other type of adversary proceeding, the Parties agree to use their best efforts to settle any Dispute or Covered Dispute (as defined above) directly through consultation and good faith negotiations according to the following process ("Informal Dispute Resolution Process"), which shall be a precondition to either Party initiating an Arbitration.

1) If you have a Dispute or Covered Dispute with us, you must send an individualized, written notice describing the Dispute or Covered Dispute to us to LG Electronics, USA, Inc., Attn: Legal Department – Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. If we have a Covered Dispute with you, we will send a written notice to you using the contact information we have for you.

2) Promptly following receipt of such notice, you will normally meet, via telephone or videoconference, in a good-faith effort including for the purpose of delivering personalized ads and enhancing your user experience. We may also disclose information about your use of our site with our social media, advertising and analytics partners. By continuing to use the site, you agree to our and applicable 3rd parties collection and processing of your personal information in this manner as well as LG's [Terms of Use](#) and [Privacy Policy](#). To opt-out of the sale or sharing of your personal information, please click "Do not sell or share my personal information" at the bottom of this website at any time or go to the LG [Privacy Center](#) to exercise your privacy rights or access LG's Privacy Policy for more information on how we process your personal information.

3) If you are represented by counsel, you may participate in the conference as well, but you agree to participate in this dispute resolution process as well as LG's representative fully participate in the conference.

4) The statute of limitations for filing for arbitration shall be tolled while the Parties engage in the Informal Dispute Resolution Process.

5) If the Dispute or Covered Dispute is resolved through the Informal Dispute Resolution Process, the opposing Party receiving the notice, or we may proceed in accordance with the below Mandatory Dispute Resolution Provisions.

6) Failure to complete the Informal Dispute Resolution Process is grounds for dismissal of any Arbitration, described below.



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7) If a Party brings an Arbitration as described below without following the Informal Dispute Resolution Process, it is grounds for dismissal, and such Party is required to pay any reasonable costs and fees of the other Party.

c. Mandatory Dispute Resolution Provisions for U.S. Users

i. Agreement to Arbitrate Covered Disputes. Any Covered Dispute that the Parties cannot resolve through the Informal Dispute Resolution Process (as defined above) must be brought on an individual basis and will be resolved exclusively by final and binding arbitration ("Arbitration") before an arbitrator mutually selected by the Parties (the "Arbitrator"). The Arbitrator must have experience with the subject matter of the Dispute, and be a former federal or state court judge, unless the Parties mutually agree otherwise. Parties will meet and confer in good faith to select an arbitrator. For purposes of this Section, good-faith meet-and-confer efforts require that each party propose at least three arbitrators who meet the qualifications described in these Terms. If, after 60 days of good faith meet and confer efforts, the Parties are unable to agree on an arbitrator, either Party may petition the State courts of the State of New Jersey or the United States District Court for the District of New Jersey to appoint an arbitrator meeting the requirements herein from the arbitrators proposed by the Parties.

ii. Rules Selection. The Arbitration shall be administered pursuant to JAMS' Streamlined Arbitration Rules and Procedures or other comparable rules to which the parties agree. The selection of JAMS rules does not mean that JAMS will administer the Arbitration or appoint the Arbitrator.

iii. Conduct of Arbitration. The Arbitration shall be conducted via electronic or telephonic means. If the Party seeking Arbitration fails to appear at the administrative conference regardless of whether such Party's counsel attends, the Arbitrator will administratively close the Arbitration proceeding without prejudice, unless such Party shows good cause as to why they were not able to attend the conference.

iv. Arbitration Costs. If the Arbitrator finds that the costs and fees of an Arbitration you initiate will be prohibitive for you as compared to the costs of litigation, we will pay as much of your filing, arbitrator, and hearing fees in the Arbitration as the Arbitrator deems necessary to prevent the Arbitration from being cost-prohibitive, regardless of the outcome of the Arbitration, unless the Arbitrator determines that your claim(s) were frivolous or asserted in bad faith. If we initiate an Arbitration against you, we will pay all costs associated with the Arbitration (other than your attorneys' fees and expenses unless permitted to be recovered under the arbitration rules of the applicable arbitration institution).

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v. No Opt Out. If you do not accept these terms of use including this Dispute Resolution section, your sole remedy if you do not accept these terms of use is to stop using the Online Services and terminate your account.

vi. LG's Right To Terminate. At any time, LG may terminate its agreement to Section 19.7, that termination will not affect any Arbitration that has already been initiated.

vii. Arbitration Agreement. This arbitration agreement will survive the termination of your relationship with LG.

21. APPS DOWN. You acknowledge and agree that the availability of the App and the Online Services enabled thereby is dependent on the third party from whom you received the Application license, e.g., the Apple App Store or Google Play (each, an 'App Store'). You acknowledge that the Terms of Use is between you and LG and not with the App Store. LG, not the App Store, is solely responsible for the Online Services, including the App,

a. App Stores. You acknowledge and agree that the availability of the App and the Online Services enabled thereby is dependent on the third party from whom you received the Application license, e.g., the Apple App Store or Google Play (each, an 'App Store'). You acknowledge that the Terms of Use is between you and LG and not with the App Store. LG, not the App Store, is solely responsible for the Online Services, including the App,



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the content thereof, maintenance, support services, and warranty therefor, and addressing any claims relating thereto (e.g., product liability, legal compliance or intellectual property infringement). In order to use the App, you must have access to a wireless network, and you agree that you are solely responsible for any and all fees associated with such access. You also agree to pay all fees (if any) charged by the App Store in connection with your use of any Online Services, including the App. You agree to comply with, and your license to use the App is conditioned upon your compliance with all terms of agreement imposed by the applicable App Store when using any of the Online Services, including the App. You acknowledge that the App Store (and its subsidiaries) are third-party beneficiaries of the Terms of Use and will have the right to enforce it.

b. Accessing and Downloading the Application from iTunes. The following applies to any App Store Sourced Application accessed through or downloaded from the Apple App Store:

i. You acknowledge and agree that (i) the Terms of Use is concluded between you and LG only, and not Apple, and (ii) LG, not Apple, is solely responsible for the App Store Sourced Application and content thereof. Your use of the App Store Sourced Application must comply with the App Store Terms of Service.

ii. You acknowledge that Apple has no obligation whatsoever to furnish any maintenance and support services with respect to the App Store Sourced Application.

iii. In the event of any failure of the App Store Sourced Application to conform to any applicable warranty, you may notify Apple, and Apple will refund the purchase price for the App Store Sourced Application to you and to the maximum extent permitted by applicable law, Apple will have no other warranty obligation whatsoever with respect to the App Store Sourced Application. As between LG and Apple, any other claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any warranty will be the sole responsibility of LG.

iv. You and LG acknowledge that, as between LG and Apple, Apple is not responsible for addressing any claims you have or any claims of any third party relating to the App Store Sourced Application or your possession and use of the App Store Sourced Application, including, but not limited to: (i) product liability claims; (ii) any claim that the App Store Sourced Application fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation.

v. You and LG acknowledge that, in the event of any third-party claim that the App Store Sourced Application or your possession and use of that App Store Sourced Application infringes that third party's intellectual property rights, as between you and LG, LG will be solely responsible for the investigation, defense, settlement and discharge of any such intellectual property infringement claim to the extent required by the Terms of Use.

vi. You and LG acknowledge that you, your heirs, assigns, agents, attorneys, and third-party beneficiaries of the Terms of Use as related to your license of the App Store Sourced Application, and that, upon your acceptance of the terms and conditions of the Terms of Use, you agree to our and applicable 3rd parties collection and processing of your personal information in this manner as well as LG's [Terms of Use](#) and [Privacy Policy](#). To opt-out of the sale or sharing of your personal information, please click "Do not sell or share my personal information" at the bottom of this website at any time or go to the LG [Privacy Center](#) to exercise your privacy rights or access LG's Privacy Policy for more information on how we process your personal information.

vii. Without limiting any other terms of the Terms of Use, you must comply with all applicable third-party terms of agreement when using the App Store Sourced Application.

22. MISCELLANEOUS.



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a. Electronic Communications. The communications between you and LG may take place via electronic means, whether you visit the Services or send LG e-mails, or whether LG posts notices on or through any Services or communicates with you via e-mail. For contractual purposes, you (a) consent to receive communications from LG in an electronic form; and (b) agree that all terms and conditions, agreements, notices, disclosures, and other communications that LG provides to you electronically satisfy any legal requirement that such communications would satisfy if it were to be in writing. The foregoing does not affect your statutory rights, including but not limited to the Electronic Signatures in Global and National Commerce Act at 15 U.S.C. §7001 et seq. ("E-Sign").

b. Assignment. The Terms of Use, and your rights and obligations hereunder, may not be assigned, subcontracted, delegated or otherwise transferred by you without LG's prior written consent, and any attempted assignment, subcontract, delegation, or transfer in violation of the foregoing will be null and void.

c. Force Majeure. Company shall not be liable for any delay or failure to perform resulting from causes outside its reasonable control, including, but not limited to, acts of God, war, terrorism, riots, embargos, acts of civil or military authorities, fire, floods, accidents, strikes or shortages of transportation facilities, fuel, energy, labor or materials.

d. Severability. If any provision of the Terms of Use is or becomes unenforceable or invalid, the remaining provisions will continue with the same effect as if such unenforceable or invalid provision had not been inserted herein. If LG fails or you fail to perform any term hereof and the other party does not enforce such term, the failure to enforce on any occasion will not constitute a waiver of any term and will not prevent enforcement on any other occasion.

e. Applicability. THE UNITED NATIONS CONVENTION ON CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS DOES NOT APPLY TO THE TERMS OF USE.

f. Notice. Where LG requires that you provide an e-mail address, you are responsible for providing LG with your most current e-mail address. In the event that the last e-mail address you provided to LG is not valid, or for any reason is not capable of delivering to you any notices required/ permitted by the Terms of Use, LG's dispatch of the e-mail containing such notice will nonetheless constitute effective notice. You may give notice to LG at the following address: LG, Attention: General Counsel, 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. Such notice shall be deemed given when received by LG by letter delivered by nationally recognized overnight delivery service or first class postage prepaid mail at the above address.

g. Waiver. Any waiver or failure to enforce any provision of the Terms of Use on one occasion will not be deemed a waiver of any other provision or of such provision on any other occasion.

h. Severability. If any portion of the Terms of Use is held invalid or unenforceable, that portion shall be construed in a manner to reflect, as nearly as possible, the original intention of the parties, and the remaining portions shall remain in full force and effect.

i. Export Control. The Services or Product except as authorized by U.S. law, the laws of any foreign country, or any other applicable laws. In particular, the Services and Product may not be exported or re-exported (a) into any United States embargoed countries or to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or on the U.S. Department of Commerce's Denied Person's List or Entity List. By using the Services, you represent and warrant that you are not a citizen or resident of a country that is subject to a U.S. Government embargo or that has been determined by the U.S. government as a "terrorist supporting" country and (ii) you are not on any U.S. government list of prohibited parties. You also will not use the Services for any purpose prohibited by U.S. law, including the development, design, manufacture or production of nuclear, chemical, biological or weapons, or for the development, design, manufacture or services or technology that may be used in the development, design, manufacture or production of nuclear, chemical, biological or weapons. You acknowledge and agree that products, services or technology may be exported, transferred, or provided to any country in violation of such laws and regulations.

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j. Entire Agreement. THE TERMS OF USE CONSTITUTES THE FINAL, COMPLETE AND EXCLUSIVE AGREEMENT OF THE PARTIES WITH RESPECT TO THE SUBJECT MATTER HEREOF AND SUPERSEDES AND MERGES ALL

PRIOR DISCUSSIONS BETWEEN THE PARTIES WITH RESPECT TO SUCH SUBJECT MATTER. NOTWITHSTANDING THE FOREGOING, WITH RESPECT TO ANY PURCHASE OF PRODUCTS OR SERVICES USING THE ONLINE SERVICES, THE TERMS OF PURCHASE ARE DEEMED INCORPORATED INTO THE TERMS OF USE AND IN THE EVENT OF AN INCONSISTENCY BETWEEN THE TERMS OF USE AND THE TERMS OF PURCHASE, THE TERMS OF PURCHASE WILL CONTROL.

23. ThinQ Rewards Program. The ThinQ Rewards program (the '**Program**') enables you to earn points ("**Points**") for activities ("**Activities**") such as qualified LG product registrations to the App, App survey participation, LG product connections to the App, and other activities from the App. You earn Points upon initial completion of an Activity (you cannot earn multiple Points for the same Activity). Activities may vary by market. Points are not offered for every activity from LG and each Points-earning offer will not be available in perpetuity. Your earned Points can be redeemed for rewards listed at the Program home page in the App ('**Rewards**'). For more information visit Rewards under My Page in the App.

a. Program Requirements. To join the Program, you need to create an account based on a valid LG Account ("**Program Account**"). Individuals can only participate in the Program and earn Points using one Program Account, even if an individual has multiple email addresses. The Program is solely for your personal and noncommercial use.

b. Points. You cannot transfer, sell, assign or share Points. Points are not personal property, cannot be purchased, and have no cash value. You may not obtain any cash or money in exchange for them. LG may limit the quantity of Points or Rewards per person, per household. Points earned in the Program are not valid in, and may not be used in combination with, any other program offered by LG or third parties. **Unredeemed Points expire if you do not earn or redeem any Points for 12 months but may expire sooner at the option of LG.**

c. Rewards. At the sole discretion of LG, there may be a limited number of a particular Reward available. You may be required to provide additional information, like your mailing address and a telephone number, and you may also be asked to sign additional legal documents to redeem Points for Rewards. Once you order a Reward, you cannot cancel it or return it for a refund of Points. LG may update the Rewards offered or discontinue offering specific Rewards at the sole discretion of LG. Some Rewards may have age eligibility requirements. You are responsible for all federal, state, and local taxes and any other costs of accepting and using the Reward. Rewards will be emailed to the email address associated with your Program Account, so keep your email address up to date. Rewards are not for resale.

d. Opting Out. If you opt out of the Program, you may do so by closing your LG Account. If you opt out of the Program, you will immediately lose all of your available Points.

e. Termination. LG reserves the right to suspend or terminate your Program Account disqualify you from the Program, are ineligible to receive a Reward for any legal reasons, or may, at any time and in its sole discretion, modify, discontinue, or change the Program, at any time and in its sole discretion, without notice to you. To opt-out of the sale or sharing of your personal information, please click "Do not sell or share my personal information" at the bottom of this website at any time or go to the LG [Privacy Center](#) to exercise your privacy rights or access LG's Privacy Policy for more information on how we process your personal information.

24. CONTACTING LG. Should you have any issues or questions regarding the Online Services, please contact us below.



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LG Account-related questions: <https://www.lg.com/us/support/email-appointment>

ThinQ-related questions: thing@lge.com, [1-800-243-4000](tel:1-800-243-4000).

Privacy-related questions: privacy@lge.com, or via post: LGEUS, 111 Sylvan Avenue, Englewood Cliffs, NJ 07632.

To report a problem on the [Store](#), email us at orders@lgsupport.com, or call us at [844-810-0070](tel:844-810-0070).

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Manuals & Documents

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Custom Installation

Twitter Support

Product Information

Warranty Program

Battery-Embedded Product

Energy Disclosure

Register a Product

Software & Drivers

Help Library

Easy Bluetooth Connect Guide

LG Premium Care

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How to become an LG Servicer

Business Support

Public Notices & Recalls

Cookware Chemical

Compliance Information

Products

My Account

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